

In Touch

FEBRUARY 2016

A Valentine's Day Message to You

This is a great time of year to express how much the people in your life mean to you. At BEVCOMM, we have such an amazing group of customers, and we love your enthusiasm and loyalty. It warms our hearts to see you enjoy our communications services and use them to stay better connected.

We also feel privileged to be part of this local community, filled with caring residents and growing businesses. As technology evolves, BEVCOMM will evolve along with it and work to make our community even better.



Contact BEVCOMM

- Blue Earth • 507-526-2822
- Hager City • 715-792-2103
- Minnesota Lake • 507-462-3444
- Morristown • 507-685-4321
- New Prague • 952-758-2501
- Pine Island • 507-356-8302
- Wells • 507-553-3144
- Weyerhaeuser • 715-353-2434
- Winnebago • 507-893-3111



EXPERIENCE
Love
AT FIRST
SITE

YOU'LL INSTANTLY LOVE FASTER INTERNET

From the first site you visit, you'll see why faster Internet makes everything you do better. Quicker downloads. Better streaming. More enjoyable online gaming. And so much more.

CHOOSE SPEEDS UP TO 1 GIG DOWNLOAD

Upgrade to the next higher tier of Internet speeds today! We offer lots of speed options, with plans up to 1 Gig download and 50 Mbps upload.*

CALL NOW
TO UPGRADE!
800-473-1442

*Speeds subject to availability.

Landline Benefits You May Not Think About

We often talk about the reliability of landlines (they still work when the power goes out) and the added peace of mind (911 operators can see your exact location during an emergency call). But there are many other landline benefits, some of which are less famous and a bit more quirky.

Here are some of our favorites:

You can hear everyone much better. When you actually want to talk to people, rather than text them, it's the phone to use. With a landline, your connection won't suddenly drop off mid-sentence.

Old-school phones look really cool. They add a retro touch to your home décor.

You can slam down the receiver when angry. Pressing "end call" doesn't produce the same feeling of satisfaction.

You may get more sleep. Having a smartphone by your bed is an invitation to check your texts, email, and social media, which is a surefire way not to fall asleep.

You can't accidentally butt-dial anyone. Enough said.

There's a phone number for the whole household. It can be useful to have a phone that serves the house generally and not a specific member of the family, particularly if there's business to be done regarding the house itself.

**Questions about landlines?
Call us at 800-473-1442.**



Watch Out for Tech Support Scams

When you communicate with tech support, you want them to help you solve computer problems, not create them! Yet, that's exactly what scammers pretending to be tech support personnel are doing.

Here's how it works: Pop-up ads claiming to sell fixes for your computer lead you to a website to download the software. The website includes a phone number for you to call to "register" the software. When you call, the person on the other end of the line requests information, such as passwords or remote access to your computer. Using remote access, they "examine" your computer and tell you that it has problems that need additional "solutions." They then ask for your credit card number to purchase these so-called solutions that don't actually do anything. While they're at it, they may infect your computer with malware or use your financial information to commit credit card fraud.

In a variation of this scam, tricksters call you and claim that they're on the tech support team at Microsoft or another well-known technology company. They go through the same process of accessing your computer, getting credit card or other information, and then causing trouble.

To protect yourself, follow these tips:

- Never give access to your computer to someone who calls you out of the blue.
- To contact tech support, call the number you already have for your hardware or software.
- Never provide credit card information, passwords, or other sensitive data to someone claiming to be a tech support representative.
- Protect your computer from viruses.
- Learn how to avoid identity theft.

If you fear you may already have been a victim, check your computer for malware, change passwords you may have given out, and reverse any associated credit card charges.